

## Who will be renting me/us the property?

This will be either the property owner him/herself or their appointed agent!

There is no contract between us HolidayzAway (Europei) and you the renter, HolidayzAway is purely a website for individual owners and small agents to advertise their rental properties. If you end up booking a holiday in a property advertised on this website you have or will be entering into a contract with either the owner of the property or their appointed agent.

All terms and conditions that apply will be those of the owner or their agent. HolidayzAway will not be held responsible in any way for a misleading advertisement or a holiday that does not live up to your expectations. We advise all users and potential rental customers to make sure any queries are fully addressed with the owner or their agent prior to making a booking or paying any deposit.

You will typically be required to pay an owner or agent:

- 1) A booking deposit (agreed by you and the owner or agent)
- 2) The balance of the rental fees (usually paid prior to you stay)
- 3) A breakages deposit (this may be held against a card or debit card or it may be added to you balance and refunded after your stay, providing all is in order with the property).

You may be charged for extra services if you have requested/organised these, you may also be liable for charges if for any reason you should want to cancel your booking (these will all be set by the owner or their agent and you should make sure you are aware of any charges).